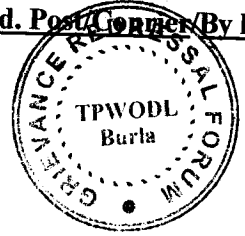


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



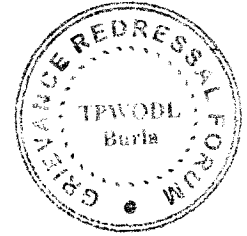
Ref: GRF/Burla/Div/JED/ (Final Order)/ 1734 (4)

Date: 30/04/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/342/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Surendra Bhoi At/Po- Badmal, Dist- Jharsuguda-768202.		4135-2603-0409	7656847395
3	Respondent/s	SDO(Electrical)-II, TPWODL,Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	24.04.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	24.04.2024			
9	Date of Order	30/04/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: Division Office, TPWODL, Jharsuguda.



Appeared

For the Complainant- Surendra Bhoi

For the Respondent - SDO(Elect.)-II, TPWODL, Jharsuguda.

GRF Case No- BRL/342/2024

(1) Surendra Bhoi
At/Po- Badmal,
Dist- Jharsuguda.
Consumer No.- 4135-2603-0409

COMPLAINANT

VRS

(1) SDO(Elect.)-II, TPWODL, Jharsuguda

OPPOSITE PARTY

GIST OF THE CASE

The Complainant filed the petition in the name of Surendra Bhoi bearing Consumer No **4135-2603-0409** under JED, TPWODL, Jharsuguda stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has not submitted any relevant documents in this case.

OBSERVATION

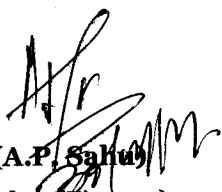
The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-domestic consumer having CD 1.5kw with initial date of p/s 02.11.2006 as seen from the FG data base/Samadhan App. The complainant has raised objection on billing dispute. The meter sl. no" TPWODL1105300" was installed on 15.11.2022 with IMR as "zero" and MF "1" and the old kwh reading was "5790" in old meter sl. no." WCS0805300". The p/s has been effected through meter sl. no."026403" with actual reading "2872" and billing units "2866" in Mar'2008 with IMR as "6". The complainant lodged complaint on billing in LD periods i.e more than 01yr. The opposite party has not submitted anything in regards to LD. During the of hearing, it was observed that the complainant is a poor person and might be consumed less units of electricity and during that time it came to the notice of the Forum that, the p/s was in LD position. The matter has been discussed with both parties and the opposite party has agreed to provide the p/s on payment of Rs 20,000/- where the complainant given the consent on the same.


As seen, the complainant coming under CHP and hence handed over the copy of the application to the opposite party for heard the case and take the decision with the direction to re-connect the p/s accepting Rs 20,000/- from the complainant.

Hence, the instant case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)
(Co-Opted Member)


(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K.Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Surendra Bhoi, At/Po- Badmal, Dist- Jharsuguda.
(2) Sub-Divisional Officer (Elect.)-II, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".